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CTB's products may not be exported or re-exported to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Department of Commerce Denied Person's List or Entity List.

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Your receipt of an electronic or other form of order confirmation does not signify our acceptance of your order, nor does it constitute confirmation of our offer to sell. We reserve the right at any time after receipt of your order to accept, decline, or limit your order for any reason, whether or not your credit card has been charged. If your credit card has been charged and your order is canceled you will receive a prompt refund credit to your account. We reserve the right at any time after receipt of your order, without prior notice to you, to supply less than the quantity you ordered of any item.

Once an order has been placed, it cannot be cancelled unless the shipment is unavoidably delayed. In this case, we will do our best to cancel the order if requested.

We make every effort to maintain the availability of our site. However, should we experience technical difficulties, we are not responsible for orders that are not processed or accepted.

Payment Terms and Sales Taxes

Terms of payment are within our sole discretion and, unless otherwise agreed by us in writing, payment must be received by us prior to our acceptance of an order.

We accept credit cards for all purchases from this site. You represent and warrant that (i) the credit card information you supply to us is true, correct and complete, (ii) charges incurred by you will be honored by your credit card company, and (iii) you will pay charges incurred by you at the posted prices, including all applicable taxes, if any.

All payments must be in United States dollars. Current billing address and phone information must be included with every order. You agree to pay interest on all past-due sums at the highest rate allowed by law. We retain a security interest in the products and all proceeds thereof until the full purchase price therefore (including taxes and additional charges) has been paid.

Charges for shipping and handling will be made in accordance with our then-current shipping policies, as described below.

Delivery

Title to any goods ordered shall pass to the purchaser upon shipment from our factory located in Rantoul, Illinois.

Restocking Fees

CTB reserves the right to charge a 20% restocking fee on any returned product determined by CTB to be non-defective. See Shipping & Returns Policy for return procedure details.

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We are constantly updating and revising our offerings of products and services, and we may discontinue products and services at any time without notice. To the extent that we provide information on availability of products or services, you should not rely on such information, and we will not be liable for any lack of availability of products or services that you may order through our site.

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Most of the products available through our site are covered under the applicable manufacturer's warranty included with the purchase of each product. The current warranty as to each product sold to the purchaser is specifically incorporated herein and made a part of these Terms of Sale by this reference. Since all written warranties of CTB are readily available to the general public and to all purchasers of products, the purchaser hereby purchases and accepts delivery of the products subject to the terms and conditions and limitations of the warranty applicable to the product or products in question. In any event, CTB shall not be liable for any consequential or special damages which the purchaser or any third party may suffer or claim as a result of any defect in the product(s), and CTB EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, AS TO MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE SCOPE OF THE WRITTEN WARRANTY DOCUMENTS PROVIDED BY CTB. No person, including any dealer, agent, distributor or representative of CTB is authorized to make any representation or warranty concerning CTB’s products on behalf of CTB except to refer the original purchaser to the applicable written warranty.

For questions regarding our warranty policy, or requests for additional copies of any warranty information, contact Shore Measuring Systems, A Division of CTB, Inc., 1301 Crystal Avenue, Kansas City, MO 64126 USA.

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Service questions should be directed to: Shore Measuring Systems, A Division of CTB, Inc., 1301 Crystal Avenue, Kansas City, MO 64126 USA.

Force Majeure

In addition to any excuse provided by applicable law, we shall be excused from liability for non-delivery or delay in delivery of products and service available through our site arising from any event beyond our reasonable control, whether or not foreseeable by either party, including but not limited to, labor disturbance, war, fire, accident, adverse weather, inability to secure transportation, governmental act or regulation, and other causes or events beyond our reasonable control, whether or not similar to those which are detailed above.

Entire Agreement

These terms and conditions constitute the entire agreement and understanding between us concerning the subject matter hereof and supersedes all prior agreements and understandings of the parties with respect thereto. These terms and conditions may NOT be altered, supplemented, or amended by the use of any other document(s). Any attempt to alter, supplement or amend this document or to enter an order for products or services which are subject to additional or altered terms and conditions shall be null and void, unless otherwise agreed to in a written agreement signed by you and us. To the extent that anything in or associated with site is in conflict or inconsistent with these terms and conditions, these terms and conditions shall take precedence.

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